

Baltimore District Import Operations

The Baltimore District Import Operations branch provides coverage to all ports in States of Maryland, Virginia and the District of Columbia.

District Director: Evelyn Bonnin
Director of Investigations Branch: Constance Richard-Math
Import Program Manager: Theresa Smedley
Director of Compliance: Randy Pack

Mailing Address: 6000 Metro Drive, Suite 101 Baltimore, MD 21215
General Phone: 410-779-5455
General Fax: 410-779-5707

Dundalk Imports Resident Post:

The Dundalk Marine Terminal Staff monitors all FDA-regulated import products offered for entry in the Baltimore, Maryland area; Washington, DC; Dulles Airport; and West Virginia. The Import Staff provides training to importers/brokers on data entry, admissions, refusals, detentions, and reconditioning.

Port Codes Covered:
1301 Annapolis, Maryland
1302 Cambridge, Maryland
1303 Baltimore, Maryland
1304 Crisfield, Maryland
1305 Baltimore-Washington International Airport, Maryland
1409 Charleston, West Virginia
5401 Washington, District of Columbia
5402 Alexandria, Virginia

Supervisory Investigator (Dundalk Resident Post): Theresa Smedley

Mailing Address: 608-A Folcroft Street, Baltimore, MD 21224
General Phone: 410-631-0322
General Fax: 410-631-0332

Entry Status Information:

*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned.

Compliance Status Line: 410-631-0322 X115

*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned.

Entry Status Line: 410-631-0322 X9 or <https://itacs.fda.gov>

Email Addresses:

*Status and general inquiries can also be sent to the following email addresses.

Email Addresses: dundalkbroker@fda.hhs.gov

*Electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov> or by email to the Compliance Officer listed on the FDA Notice of Action.

Southeastern Virginia Resident Post:

The Southeastern Virginia Resident Post personnel conduct both domestic inspections and import operations in the Virginia Tidewater Area. Import Staff monitor all FDA-regulated import products and provide training to importers/brokers on data entry, admissions, refusals, detentions, and reconditioning

Port Codes Covered:

1401 Norfolk, Virginia
1402 Newport News, Virginia
1404 Richmond Peterson, Virginia
1406 Cape Charles, Virginia
1407 Reedville, Virginia
1408 Hopewell, Virginia
1410 Front Royal, Virginia
1411 Fraudulent Document Lab, Virginia
1412 New River Valley Airport, Dublin, Virginia

Supervisory Investigator: Anthony Criscuolo

General Phone: 757- 483-7030

General Fax: 757- 483-7035

Operational Hours: 8:00 am to 4:30 pm

*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned.

Compliance Status Line: 757-483-7042

*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned.

Entry Status Line: 757-783-7030 or <https://itacs.fda.gov>

Email Addresses:

*Status and general inquiries can also be sent to the following email addresses.

Email Addresses: norfolkbroker@fda.hhs.gov

Chicago District Import Operations

Chicago is home to O'Hare International Airport one of the world busiest airports, so air cargo is a primary focus of the office. In addition, the port is a major hub for rail and truck transportation for moving imported products throughout the Midwestern states. The Chicago Import office processes over 75, 000 entries per year making Chicago one of the busiest import offices in the country.

The Chicago District Import Operations branch provides coverage to all ports in the State of Illinois.

Chicago District Office:

District Director: Scott MacIntire
Import Program Manager: Vacant
Director of Investigations: Ricki Chase
Director of Compliance: Nicholas Lyons

Mailing Address: 550 W. Jackson Blvd, Suite 1500 South, Chicago, Illinois 60661
General Phone: 312-596-5863, ext 0
General Fax: 312-596-4187

Chicago O'Hare Resident Post:

Chicago's O'Hare Resident Post, Import Office is located at 1000 Tower Lane, Suite 190, Bensenville, Illinois. 60106. The Import office is responsible for determining the admissibility of the FDA regulated products being entered for importation into the State of Illinois. All import shipments are processed at the O'Hare location.

Port Codes Covered:
3901 Chicago, Illinois
3902 Peoria, Illinois
3906 O'Hare International Airport, Illinois
3907 Rock Island-Moline, Illinois
3908 Rockford Airport, Illinois
3985 Decatur Airport, Illinois
3991 Nippon Courier Hub, Illinois

Supervisory Investigator: Vacant
General Phone: 630-860-1307, ext 1109
General Fax: 630-860-1066
Operational Hours: 8 AM to 4:30 PM Monday - Friday

Entry Status Information:

*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned within the hours of 8:00 AM to 4:30 PM.

Compliance Status Line: 312-596-4220

*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within the hours of 8:00 AM to 4:30 PM.

Entry Status Line: 630-860-1307, Ext 0

Email Addresses:

*Status and general inquiries can also be sent to the following email addresses.

Email Addresses: Chicagoimportreview@fda.hhs.gov

- *Electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov> or to the following group email address. On the subject line, please include the entry number and the Compliance Officer listed on the FDA Notice of Action: ORACHICMSPLATS-Notifications@fda.hhs.gov

Cincinnati District Import Operations

FDA Cincinnati District is responsible for all imports being processed through Ohio and Kentucky ports. Entry review, documents, and inquiries are handled by the Cincinnati District Office and the Louisville Kentucky resident post. Field exams can be handled by the District Office and any of the four resident posts located in Ohio and Kentucky.

Port Codes Covered by the Cincinnati District:

4101 Cleveland, Ohio
4102 Cincinnati-Northern Kentucky International Airport, Kentucky
4103 Columbus, Ohio
4104 Dayton, Ohio
4105 Toledo-Sandusky, Ohio
4106 Erie, Pennsylvania
4109 Ashtabula, Ohio
4111 Fairport, Ohio
4112 Akron, Ohio
4115 Louisville, Kentucky
4116 Owensboro, Kentucky
4121 Lorain, Ohio
4122 Ashtabula/Conneaut, Ohio
4170 Burlington Air Express
4181 Airborne Air Park
4182 Rickenbacker Airport
4184 Blue Grass Airport
4191 Airborne Hub Wilmington
4192 Burlington Air Express
4194 DHL Express
4195 Emery World Wide at Dayton
4196 UPS at Louisville
4197 DHL at Cincinnati
4717 Huron

District Director: Paul Teitell

Import Program Manager: Pamela Kuist, located in LSV-RP, address 9600 Brownsboro Rd, Suite 210, Louisville, KY 40241. 502.425.0069 x1015

Director of Compliance: Toniette Williams

District Mailing Address: 6751 Steger Drive, Cincinnati, OH 45237

General Phone: 513 679-2700

General Fax: 513-679-2773

Entry Status Information:

Email Address for entry documentation submission:

While using ITACS is the most preferable method for transmitting entry documents, entry documents may also be electronically transmitted to CinOhioMainImports@fda.hhs.gov .

Compliance Status Line: 513-679-2700

*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned within 24-48 hours.

Entry Status Line: 513-679-2700 Ext. 2350

*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within 24-48 hours.

*Electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov> or to the following group email address (please include the entry number and the Compliance Officer listed on the FDA Notice of Action): CinImportComp@fda.hhs.gov

Detroit District Import Operations

Detroit District's Import community includes The Ambassador Bridge, North America's #1 International Northern border crossing. It spans the Detroit River connecting Detroit, Michigan with Windsor, Ontario, Canada. The Blue Water Bridge connects Port Huron, MI. with Sarnia, Ontario, Canada. It is now the 4th busiest Northern border crossing for trucks. Approximately 10,000 trucks cross the bridge daily. The International Bridge connects Sault Ste. Marie, MI., to Sault Ste. Marie, Ontario, Canada. In addition to the border crossings, we monitor airports, and a Federal Express Air Courier Hub in Indianapolis, IN. FDA-regulated commodities entering through these ports include food, drugs, medical devices and radiological products, biologics, and cosmetics.

The Detroit District Office currently staffs offices with Domestic staff in Indianapolis, IN., Evansville, IN., Fort Wayne IN., South Bend, IN., Grand Rapids, MI., and Kalamazoo, MI. We also maintain offices at both the Ambassador Bridge in Detroit, the Blue Water Bridge in Port Huron and the International Bridge in Sault Saint Marie.

Detroit District Office:

Port Codes Covered:

3801 Detroit, Michigan
3802 Port Huron, Michigan
3803 Sault Saint Marie, Michigan
3804 Saginaw-Bay City-Flint, Michigan
3805 Battle Creek, Michigan
3806 Grand Rapids, Michigan
3807 Detroit Metro Airport, Michigan
3808 Escanaba, Michigan
3809 Marquette, Michigan
3814 Algonac, Michigan
3815 Munistee, Michigan
3816 Grand Haven, Michigan
3818 Rogers City, Michigan
3820 Mackinac Island, Michigan
3843 Alpena, Michigan
3844 Ferrysburg, Michigan
3904 East Chicago, Indiana
3905 Gary, Indiana
4110 Indianapolis, Indiana
4113 Evansville, Indiana
4183 Fort Wayne, Indiana
4185 Terre Haute, Indiana
4198 FEDEX Indianapolis Express Hub, Indiana

District Director: Vacant
Import Program Managers: Melissa Tyrrell and Denise Connelly
Director of Investigations: Keith Jasukaitis
Director of Compliance: Steven Barber

Mailing Address: 300 River Place, Suite 5900 Detroit, MI 48207-4291
General Phone: 313-393-8100
General Fax: 313-393-8139/8140

Entry Status Information:

*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned.

Compliance Status Line: 313-393-8100.

*This phone number should be used to check status on entries that are still in admissibility status.

Entry Status Line: Ambassador Bridge: 313-226-5249/2250
Blue Water Bridge: 810-985-8513/8514

Email Addresses:

*Status and general inquiries can also be sent to the following email addresses.

Email Addresses: Group Email: DETINVGroupV@fda.hhs.gov and
DETINVGroupVI@fda.hhs.gov
DetroitImportEntry@fda.hhs.gov

*the port code and entry number needs to be included in the subject line.

** a phone number will also need to be provided.

*Electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov> or by email to the Compliance Officer listed on the FDA Notice of Action.

Blue Water Bridge-Port Huron Resident Post:

Port Huron Michigan is the international border crossing between the United States and Sarnia, Ontario in Canada

Port Codes Covered:

3802 Port Huron, Michigan
3804 Saginaw-Bay City-Flint, Michigan

3806 Grand Rapids, Michigan
3805 Battle Creek, Michigan
4183 Fort Wayne, Indiana
4113 Evansville, Indiana
4110 Indianapolis, Indiana
4198 FEDEX Indianapolis Express Hub, Indiana
4185 Terre Haute, Indiana

Supervisory Investigator: Melissa Tyrrell

General Phone: 810-985-8514/8513
General Fax: 810-985-8528
Operational Hours: Monday-Friday, 8:00 am-4:30 pm

*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned.

Compliance Status Line: 313-393-8100

*Status and general inquiries can also be sent to the following email addresses.
Email Addresses:

Email Addresses: DETINVGroupVI@fda.hhs.gov
DetroitImportEntry@fda.hhs.gov

Ambassador Bridge Resident Post:

The Ambassador Bridge is a suspension bridge that crosses the Detroit River and connects Detroit, Michigan with Windsor, Ontario in Canada.

Port Codes Covered:
3801 Detroit, Michigan
3803 Sault Saint Marie, Michigan
3807 Detroit Metro Airport-DTW

Supervisory Investigator: Denise Connelly

General Phone: 313-226-5249/2250
General Fax: 313-226-5698
Operational Hours: Monday-Friday 6:00 am-6:00 pm
Saturday-Sunday 8:00 am-12:00 pm

*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned.

Compliance Status Line: 313-393-8100

*This phone number should be used to check status on entries that are still in admissibility status.

Entry Status Line: 313-226-5249/2250

*Status and general inquiries can also be sent to the following email addresses.

Email Addresses:

Email Addresses: DETINVGroupV@fda.hhs.gov
DetroitImportEntry@fda.hhs.gov

Minneapolis District Import Operations

There is one Import Supervisor for MIN-DO and her office is located in Minneapolis, MN. There are entry reviewers located in Minneapolis, MN; Pembina, ND; International Falls, MN; and Milwaukee, WI. There are 45 ports of entry in the four states of Minnesota, Wisconsin, North Dakota, and South Dakota.

Minneapolis District Office:

Port Codes Covered:

3501 Minneapolis-St. Paul, Minnesota
3502 Sioux Falls, South Dakota
3581 Rochester, Minnesota User Fee Airport
3411 Fargo, North Dakota
3427 Grand Forks Airport, Grand Forks, North Dakota
3433 Williston, North Dakota
3434 Minot, North Dakota
3481 Hector International Airport, Fargo, North Dakota
3701 Milwaukee, Wisconsin
3703 Green Bay, Wisconsin
3706 Manitowoc, Wisconsin
3707 Sheboygan, Wisconsin
3708 Racine, Wisconsin

District Director: Michael Dutcher
Director of Investigations: Greg Smith
Director of Compliance: Chris vanTwuyver
Import Program Manager: LaRae M. Koopman

Mailing Address: 250 Marquette Ave, Suite 600 Minneapolis, MN 55401
General Phone: 612-758-7169
General Fax: 612-334-4056
Operational Hours: 8:00 a.m. – 4:30 p.m. - Monday - Friday

Entry Status Information:

*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned within 24 hours – excluding weekends and federal holidays.

Compliance Status Line: 612-758-7118

*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within 12 hours - excluding weekends and federal holidays.

Entry Status Line: 612-758-7169

Email Addresses:

*Status and general inquiries can also be sent to the following email addresses.

Email Addresses: minibimports@fda.hhs.gov

*Electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov> or by email to the Compliance Officer listed on the FDA Notice of Action.

Pembina, North Dakota Resident Post:

Port Codes Covered:

3401 Pembina, North Dakota
3402 Noyes, Minnesota
3404 Neche, North Dakota
3407 Walhalla, North Dakota
3416 Maida, North Dakota
3423 Warroad, Minnesota
3425 Pinecreek, Minnesota
3426 Roseau, Minnesota
3430 Lancaster, Minnesota
3403 Portal, North Dakota
3405 St. John, North Dakota
3406 Northgate, North Dakota
3408 Hannah, North Dakota
3409 Sarles, North Dakota
3410 Ambrose, North Dakota
3413 Antler, North Dakota
3414 Sherwood, North Dakota
3415 Hansboro, North Dakota
3417 Fortuna, North Dakota
3419 Westhope, North Dakota
3420 Noonan, North Dakota
3421 Carbury, North Dakota
3422 Dunseith, North Dakota

POC: Steven Crowston or Alan Albrecht

General Phone: 701-825-0022

General Fax: 701-825-0023

Operational Hours: 8:00 a.m. – 4:30 p.m. – Monday – Friday

*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned within 24 hours - excluding weekends and federal holidays.

Compliance Status Line: 612-758-7118

*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within 12 hours - excluding weekends and federal holidays.

Entry Status Line: 701-825-0022

Email Addresses:

*Status and general inquiries can also be sent to the following email address.

Email Addresses: minpembinaimports@fda.hhs.gov

International Falls Minnesota Resident Post:

Port Codes Covered:

3424 Baudette, Minnesota

3601 Duluth, Minnesota

3602 Ashland, Wisconsin

3604 International Falls/Rainer, Minnesota

3608 Superior, Wisconsin

3613 Grand Portage, Minnesota

3614 Silver Bay, Minnesota

3510 Duluth, Minnesota/Superior, Wisconsin

3511 Ashland, Wisconsin

Resident in Charge: Jennifer Vollom

General Phone: 218-283-2613

General Fax: 218-283-2646

Operational Hours: 8:00 a.m. – 4:30 p.m. – Monday - Friday

*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned within 24 hours - excluding weekends and federal holidays.

Compliance Status Line: 612-758-7118

*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within 12 hours - excluding weekends and federal holidays.

Entry Status Line: 218-283-2613

Email Addresses:

*Status and general inquiries can also be sent to the following email address.

Email Addresses: mininternationalfallsimports@fda.hhs.gov

Philadelphia District Import Operations

Philadelphia District Investigations Branch Import Operation Group operates out of the District Office. Entry Review and Import Compliance activities are centralized in the Philadelphia District Office. Investigators from resident posts are utilized to conduct import activities when needed at their respective ports.

Philadelphia is primarily considered a sea port, although it receives air cargo through its international airport and the UPS Air Courier Hub located in Philadelphia. Fresh produce, cocoa products, pharmaceuticals, and medical devices, and are among the top commodities that enter through the ports of Philadelphia.

Philadelphia District Import Operation Group enjoys an outstanding working relationship with local Customs & Border Protection relating to joint enforcement activities. CBP Automated Broker Interface (ABI) Client Representatives in Philadelphia can be reached at 215-717-5908 for entry transmission problems.

FDA Philadelphia District

Port Codes Covered:

- 1101 Philadelphia, Pennsylvania
- 1102 Chester, Pennsylvania
- 1103 Wilmington, Delaware
- 1104 Pittsburgh, Pennsylvania
- 1105 Paulsboro, Pennsylvania
- 1106 Wilkes-Barre/Scranton, Pennsylvania
- 1107 Camden, New Jersey
- 1108 Philadelphia Airport
- 1109 Harrisburg, Pennsylvania
- 1113 Gloucester City, New Jersey
- 1118 Marcus Hook, Pennsylvania
- 1119 Lehigh Allentown Airport
- 1181 Allentown/Bethlehem Airport
- 1182 Atlantic City, New Jersey
- 1183 Trenton/Mercer County Airport
- 1195 UPS/Philadelphia

District Director: Kirk Sooter
Import Program Manager: Ottavio Parenti
Director of Investigations: Karyn Campbell
Director of Compliance: Steven L. Carter

Mailing Address: 200 Chestnut Street, Philadelphia, PA 19106
General Phone: 215-597-4390,
Menu Option #3 for Entry Review, # 4 for Import Compliance
General Fax: 215-597-2910 Entry Review, 215-597-8212 Import Compliance

Philadelphia Import Operations Resident Post:

Entry Admissibility and Import Compliance Activities are centralized and covered by the Philadelphia District office for all ports entry and district resident posts.

Import Programs Manager: Ottavio Parenti, 215-717-3711

General Phone: 215-597-4390 Menu Option # 3.
General Fax: 215-597-2910
Operational Hours: 6:30 am-5:00 pm.

Entry Status Information:

*This phone number should be used to check status on entries that have been detained or sampled and are with a Compliance Officer. Leave a message on this line and your call will be returned within 24 hours.

Compliance Status Line: 215-597-4390 Menu Option # 4

*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within 24 hours.

Entry Status Line: 215-597-4390 Menu Option # 3

Email Addresses:

*Status and general inquiries can also be sent to the following email addresses.

Import Entry Review: ottavio.parenti@fda.hhs.gov or lori.rose@fda.hhs.gov

Import Compliance Activities: tonya.corbin@fda.hhs.gov

*Please submit electronic private laboratory packages via FDA's Import Trade Auxiliary Communication System ITACS.